

# Metso service center in Edmonton, Alberta, Canada

Metso Flow Control Ltd  
8319 Roper Rd



The Canada West Metso service center, provides service and solutions to customers locally in Alberta and Western Canada. This service center has capabilities for a full-range service offering for valves and field devices for Oil and Gas, Power and Pulp and Paper customers. Metso has more than 40 service centers worldwide.

## Full service to all Metso valve products

The service center has the capacity and latest technology needed to carry out high quality services for Metso Flow Control products. This covers valves, actuators, etc., including 3rd party valves, for turnarounds and shutdowns.

Metso also provides recommendations for actions based on installed base analysis, life-cycle status, maintenance history and equipment and process criticality.

## Improving process performance

By combining intelligence with the field service offerings, Metso's service centers deliver secured plant availability and ensured process reliability to customers all over the world.

High quality maintenance and repair is safely executed by valve service experts and by

certified smart product service experts. The latest designs of OEM spare parts together with an expert repair process are used to meet the original product specifications.

The service center base in Edmonton enables fast response time for unexpected situations. Our on-site service expert can provide followup for installation and commissioning to secure a safe and on-time start-up.

## Fulfilling high Metso standards

The Canada West Service Center is the main contact point for sales and services in the region. The facility includes a sales office, a training center, and a service center spanning more than 15,000 square feet. Operational processes follow ISO 9000 certified Metso's quality and safety standards.

## At your service:

"Metso is always committed to the best service standards."

**Mike Hillmer**  
Service Manager,

Canada West  
Edmonton,  
Alberta Canada  
Tel. +1 780 670 3949  
mike.hillmer@metso.com

## Decades of know-how

# Metso Flow Control Service offering

Metso's expert portfolio includes proven services tailored to help customers get the most out of equipment, meet production goals, and overcome process challenges.



### Spare equipment and parts

As the original equipment manufacturer, Metso guarantees spare equipment and parts of the highest quality and latest design to meet original specifications with the correct materials. Original parts and Metso maintenance procedures guarantee the same warranty as Metso offers for new products.



### Installation, start-up and commissioning services

Our project and engineering services are designed to offer fast and trouble-free installation, commissioning and plant start-up with on-time and on-budget project implementation. These services apply to the implementation of new equipment and systems, as well as modernization and upgrades.



### Installed base analysis

The installed base analysis consists of visual inspection, actual product type verification with life-cycle status based on spare parts and replacement availability. Metso experts also recommend long-term and immediate maintenance actions, and modernizations and upgrades to ensure that the products meet today's process requirements.



### Condition analysis

Condition analysis utilizes diagnostics, leakage testing and visual inspection to pinpoint equipment needing proactive maintenance in order to avoid any unplanned breakdowns. With continuous monitoring, efficient process performance can be ensured.



### Turnaround services

With Metso you get expert support for turnaround planning to ensure the correct work scope with needed activities, materials and resources for effective execution and a smooth start-up. Detailed planning ensures a safe and reliable process until the next planned turnaround.



### Training

Training is vital to ensure the operational skills of personnel from installation to operation and maintenance activities. Metso's professional training program is based on training modules but always tailored to the exact needs of your personnel.



### Maintenance and repair

When equipment requires maintenance, our valve service experts and certified smart product service experts will carry out high quality repairs so that the equipment's performance can be returned, to as close as possible, to new performance.

 Learn more about us:  
[www.metso.com](http://www.metso.com)