

# Metso service center in Seaham, County Durham UK.

**Metso UK Ltd,**  
Hall Dene Way,  
Seaham Grange Industrial Estate,  
Seaham,  
County Durham  
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The UK service centre is centrally located to serve customers in Scotland, Wales, Ireland, N. Ireland and England. We provide service and solutions to customers from all industries. We have capabilities to provide a full service offering for Metso and 3rd party equipment alike both in the service centre and on-site. Metso currently has 40+ service centres globally.

#### **Full service for all Metso valve products**

The established and well equipped service centre has the capacity and latest technology required to execute high quality services for Metso flow control products. This covers valves, actuators, pumps etc. including 3rd party equipment for day to day overhauls and major large scale shutdowns.

Metso also provides recommendations for actions based on installed base analysis, life-cycle status, maintenance history and equipment and process criticality.

#### **Improving process performance**

By combining intelligence with the field service offerings, Metso's service centers deliver secured plant availability and ensured process reliability to customers all over the world.

High quality maintenance and repair is safely executed by valve service experts and by certified smart product service experts. The

latest designs of OEM spare parts together with an expert repair process are used to meet the original product specifications.

The service center base in County Durham enables fast response time for unexpected situations. Our on-site service expert can provide follow-up for installation and commissioning to secure a safe and on-time start-up.

#### **Fulfilling high Metso standards**

The Seaham service centre is the main contact point of sales and services in the UK. The facility combines a sales office, training facilities and 37,147 square feet service centre. Operational processes follow ISO 9001 certified Metso quality and safety standards.

#### **At your service:**

“Metso is continuously committed to deliver the very best service standards”

#### **Brian Rushworth**

Service Sales Manager  
United Kingdom

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Decades of know-how

# Metso Flow Control Services offering

Metso's expert portfolio includes proven services tailored to help customers get the most out of equipment, meet production goals, and overcome process challenges.



## Spare equipment and parts

As the original equipment manufacturer, Metso guarantees spare equipment and parts of the highest quality and latest design to meet original specifications with the correct materials. Original parts and Metso maintenance procedures guarantee the same warranty as Metso offers for new products.



## Installed base analysis

The installed base analysis consists of visual inspection, actual product type verification with life-cycle status based on spare parts and replacement availability. Metso experts also recommend long-term and immediate maintenance actions, and modernizations and upgrades to ensure that the products meet today's process requirements.



## Turnaround services

With Metso you get expert support for turnaround planning to ensure the correct work scope with needed activities, materials and resources for effective execution and a smooth start-up. Detailed planning ensures a safe and reliable process until the next planned turnaround.



## Maintenance and repair

When equipment requires maintenance, our valve service experts and certified smart product service experts will carry out high quality repairs so that the equipment's performance can be returned, to as close as possible, to new performance.



## Installation, start-up and commissioning services

Our project and engineering services are designed to offer fast and trouble-free installation, commissioning and plant start-up with on-time and on-budget project implementation. These services apply to the implementation of new equipment and systems, as well as modernization and upgrades.



## Condition analysis

Condition analysis utilizes diagnostics, leakage testing and visual inspection to pinpoint equipment needing proactive maintenance in order to avoid any unplanned breakdowns. With continuous monitoring, efficient process performance can be ensured.



## Training

Training is vital to ensure the operational skills of personnel from installation to operation and maintenance activities. Metso's professional training program is based on training modules but always tailored to the exact needs of your personnel.

 Learn more about us:  
[www.metso.com](http://www.metso.com)